

**Narcotics Anonymous  
World Service Office  
PRODUCT CATALOG**

January – June 2007

**ALL PRICES ARE SUBJECT  
TO CHANGE WITHOUT NOTICE.**

All prices shown in this catalog are in United States dollars. WSO–Chatsworth accepts payment in United States dollars or equivalent Canadian funds. When ordering from WSO–Europe, contact them for payment instructions.

**World Service Office**

PO Box 9999

Van Nuys, California 91409-9099 USA

Tel. (818) 773-9999 Fax (818) 700-0700

Website: [www.na.org](http://www.na.org)

Email: [customer\\_service@na.org](mailto:customer_service@na.org)

**World Service Office–EUROPE**

48 Rue de l'Eté

B-1050 Brussels, Belgium

Tel. +32/2/646-6012 Fax +32/2/649-9239

Email: [wso-europe@na.org](mailto:wso-europe@na.org)

**NAWS Distribution Center–Canada**

150 Britannia Rd. E. Unit 21

Mississauga, Ontario, L4Z 2A4, Canada

Tel. (905) 507-0100 Fax (905) 507-0101

Email: [wso-canada@na.org](mailto:wso-canada@na.org)

**Sales Policy Conditions  
for Latin America**

**Order Credit Limits**

Credit limits are applied to the total orders before an applicable discount is applied. All credit orders must be paid within sixty (60) days of invoice. All discounts applied to credit orders are contingent upon the customer's honoring these terms for payment. Should any credit order become delinquent, that order will immediately become ineligible for any and all discounts originally assigned and revert to standard retail price. Exceptions to this policy may be made only by a member of Executive Management of the World Service Office or by the World Board.

**Shipping and Handling Fees**

This shipping and handling fee policy is effective upon publication.

For all orders, a ten percent (10%) shipping/handling fee shall be charged. Unless otherwise agreed to by written notice in advance, WSO will select the most reasonable mode of transport for each order.

**Sales With Credit Cards**

Purchases may be made by using a valid credit card (VISA, Master Card, Discover, Diners Club, JCB or American Express). Additionally, purchases may be placed over the telephone with charges made to the customer's credit cards. A credit card approval will be obtained before the order is processed. When possible this approval will be completed while the customer is on the phone.

**This policy is subject to change without notice.**



**Mail order to:  
World Service Office**

PO BOX 9999  
Van Nuys, CA 91409-9099 USA  
Tel. (818) 773-9999 Fax (818) 700-0700

**TO BE USED IN LATIN AMERICA**

**Single Purchase Discounts**

If your order totals:

\$ .01 — \$149.00 = 0%  
\$150.00 — \$499.00 = 23.5%  
\$500.00 — \$999.00 = 25%  
\$1,000.00 — or more = 27%

**Shipping Schedule**

For orders less than \$500 add 10%  
For orders more than \$500 charges will be billed.

**MAKE CHECKS PAYABLE TO NAWA, INC.**

*All purchases must be made by Cashier's Check  
or Money Order drawn in US currency.*

**TOTAL PRICE OF ORDER** \_\_\_\_\_

Subtract Discounts \_\_\_\_\_

Add Shipping and Handling Fee \_\_\_\_\_

**ORDER TOTAL** \_\_\_\_\_

**CREDIT CARD PURCHASE:** PLEASE PRINT ALL INFORMATION. YOU MAY FAX YOUR CREDIT CARD ORDER.

VISA     AMERICAN EXPRESS     MASTER CARD     DISCOVER CARD     DINERS CLUB

CREDIT CARD NUMBER \_\_\_\_\_ EXPIRATION DATE \_\_\_\_\_

LAST NAME OF CREDIT CARD HOLDER \_\_\_\_\_ FIRST NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

**Bill to:** PLEASE PRINT ALL INFORMATION. DO NOT ABBREVIATE STREETS OR CITIES.

NAME \_\_\_\_\_

PO No \_\_\_\_\_ ATTENTION \_\_\_\_\_

STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

PHONE \_\_\_\_\_ EXT. \_\_\_\_\_ FAX \_\_\_\_\_ EMAIL \_\_\_\_\_

PLEASE INCLUDE A DAYTIME PHONE NUMBER, WITH EXTENSION, AND YOUR FAX NUMBER AND/OR EMAIL.

**Ship to:** PLEASE PRINT ALL INFORMATION. DO NOT ABBREVIATE STREETS OR CITIES.

NAME \_\_\_\_\_

PO No \_\_\_\_\_ ATTENTION \_\_\_\_\_

STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

PHONE \_\_\_\_\_ EXT. \_\_\_\_\_ FAX \_\_\_\_\_ EMAIL \_\_\_\_\_

CUSTOMER ID (found in the upper right corner of invoice) \_\_\_\_\_

PLEASE INCLUDE A DAYTIME PHONE NUMBER, WITH EXTENSION, AND YOUR FAX NUMBER AND/OR EMAIL.

**NOTE: SHIPMENT BY DHL OR FEDERAL EXPRESS IS AT CUSTOMER'S EXPENSE.**

**NOTE: DELIVERIES TO PO BOXES MUST BE PICKED UP WITHIN SEVEN DAYS OR THEY WILL BE RETURNED TO THE WSO.  
RETURN SHIPPING WILL BE AT CUSTOMER'S EXPENSE. THANK YOU FOR YOUR COOPERATION.**

**ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE**

If ordering for a group, area, region,  
treatment or correctional facility, please indicate.

Individ./Grp.     Area     Region     Organization    NAME \_\_\_\_\_